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TRAVEL & TOURISM

0471/12

Paper 1 Core Paper

October/November 2020

2 hours

You must answer on the question paper.

You will need: Insert (enclosed)

INSTRUCTIONS

- Answer **all** questions.
- Use a black or dark blue pen.
- Write your name, centre number and candidate number in the boxes at the top of the page.
- Write your answer to each question in the space provided.
- Do **not** use an erasable pen or correction fluid.
- Do **not** write on any bar codes.

INFORMATION

- The total mark for this paper is 100.
- The number of marks for each question or part question is shown in brackets [].
- The insert contains all the figures referred to in the questions.

This document has **12** pages. Blank pages are indicated.

Question 1

Refer to Fig. 1.1 (Insert), a visitor information board on the island of Turks and Caicos in the Caribbean.

(a) Identify **three** environmental instructions given to tourists visiting Smith's Reef.

- 1
-
- 2
-
- 3
-

[3]

(b) Explain **two** ways, other than signs, used to educate tourists.

- 1
-
-
-
- 2
-
-
-

[4]

Question 2

Refer to Fig. 2.1 (Insert), information about tourism between the UK and Europe.

(a) State **three** major cities in Europe.

- 1
- 2
- 3 [3]

(b) Describe **three** different types of tourist attractions likely to be found in major cities.

- 1.....
.....
.....
.....
- 2
- 3
-
.....
.....
..... [6]

(c) State **four** facilities likely to be provided at hotels for business tourists.

- 1
- 2
- 3
- 4 [4]

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